

TERMS & CONDITIONS

Price and payment

The price for the goods shall be the price stated on the quotation provided by Joinery Solutions, or such other price as the parties may agree in writing or orally

Joinery Solutions will ask for a 50% deposit on large orders, with the balance required on completion for supply and fix or on delivery or collection for supply only

Joinery solutions understands and will exercise its statutory right to claim interest and compensation for debt recovery costs under the late payment legislation if we are not paid according to agreed credit terms.

Title to goods shall remain with Joinery Solutions until payment has been made in full.

Quotations

Any quotation provided by Joinery Solutions shall be valid for acceptance by the customer for a period of 3 months from the date of the quotation.

All quotations are subject to VAT charged at the current rate

Delivery

Any delivery dates specified are approximate only, Joinery Solutions will not be liable under any circumstances for the consequences of any delay or failure to deliver. No delay shall entitle the customer to reject or repudiate any order. Joinery Solutions will endeavour to meet any schedule of customer requirements at the date of order but will accept no liability whatsoever for delay of failure to meet such requirements howsoever such delay or failure may arise. If for any reason the customer is unable to accept delivery or collect goods when due, Joinery Solutions may charge the customer reasonable cost for the storage of such goods including insurance.

Guarantee

Where goods have been manufactured by Joinery Solutions and are found to be defective, or installation work by Joinery Solutions is found to be defective, Joinery Solutions shall repair or, in its sole discretion, replace defective goods free of charge upon the following conditions

The defect being due to Joinery Solutions faulty design or poor workmanship, the customer having complied with Joinery Solutions oral or written instructions as to storage, installation, use or maintenance of the goods or in accordance with good trade practice and the defect is not due to rot or insect attack

Where goods have been manufactured by a third party Joinery Solutions shall where possible pass on to the customer the benefit of any warranty in respect of the goods granted to Joinery Solutions by such third party. This includes items such as double glazed units and ironmongery.

Joinery Work

Whilst every attempt is made to eliminate the expansion and shrinkage of external joinery items such as gates, doors and windows by allowing a certain amount of clearance Joinery Solutions are not liable for any expansion or swelling of these items, neither does this constitute a fault in workmanship.

All joinery supplied shall be stored in a dry place stacked slightly raised off the ground protected from the weather.

All joinery shall be installed correctly in accordance with normal trade practices and adequately maintained in service

All external joinery must be fully professionally decorated within 1 month of delivery/installation then at regular intervals thereafter.

Joinery Solutions will provide basecoat or primer unless otherwise instructed.

Timber is a natural product and colour variation is permissible

Once installed all goods become the sole responsibility of the customer